





IT SUPPORT PACKAGES

PROTECT, SUPPORT, SUCCEED

Two simple IT support options to keep your council or business secure, supported, and stress-free.

Whether you're a small council team or a growing organisation, you'll be in safe hands with our NEW IT support packages, keeping you protected, supported, and stress-free while we take care of everything, so you don't have to.



ESSENTIALS PACKAGE

Fast, reliable IT support with 24/7 protection - built for small teams and councils.

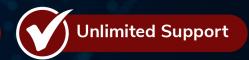


COMPLETE PACKAGE

Advanced IT and security management with threat detection, training, audits, and quick response - built for growing councils and businesses.



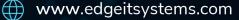






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ESSENTIALS PACKAGE

Core protection and reliable IT support for peace of mind.

Best for: Smaller teams or those who need robust basics without the extras.

Antivirus: Software protecting your systems from viruses & harmful programs.

24/7 System Monitoring: Your systems monitored to detect & resolve issues.

EDR: Advanced protection detecting & stopping suspicious activity on devices.

Unlimited IT Support: Contact us anytime, with no limit on support requests.

8-Hour Response Time: We'll assess severity & respond within 8 hrs.

Printer & Network Support: Day-to-day tech frustrations solved quickly.

Price / Device / Month

£25 1-5 Devices

£22 6-10 Devices

£20 11-20 Devices

* minimum 12 month term



COMPLETE PACKAGE

The ultimate IT and cybersecurity solution.

Best for: Teams wanting the highest protection, minimal downtime, and long-term IT resilience.

All Essentials Features

MDR: A team of experts who actively watch for & respond to cyber threats 24/7

24/7 Sec Ops: Security team constant monitoring & protection for cyberattacks.

Cyber Security Training: Lessons to teach your team how to stay safe online.

Simulated Phishing: Fake scam emails sent to train staff on spotting real ones.

Quarterly IT Audits: Reviews of your tech to find & fix risks or inefficiencies.

Email Security: Blocking spam, viruses, & phishing attempts from your inbox.

Dark Web Monitoring: Scans for any of your data or passwords that exist there.

4-Hour Response Time: We'll assess severity & respond within 4 hrs.

Price / Device / Month

£30 Per Device

* minimum 12 month term



New Device Setup Fee Waived For Complete Clients

Feature:	24/7 System Monitoring	EDR Endpoint Detection & Response	Antivirus	Unlimited IT Support	Guaranteed Response Times	Printer & Network Support	MDR Managed Detection & Response	24/7 Security Ops Team	Cyber Security Training	Simulated Phishing	Quarterly IT Audits	Email Security	Dark Web Monitoring	No New Device Set Up Fee
Essentials	√	✓	✓	✓	8HR	✓								
Complete	✓	✓	✓	✓	4HR	✓	✓	✓	✓	✓	✓	✓	✓	✓